

Family update #228

January 8, 2024

Dear family and friends,

Happy New Year! I hope 2024 brings you lots of love, laughter and joy!

COVID Outbreak Update

We are thankful that the two residents on the second floor of Wing Kei Crescent Heights who were affected have fully recovered. If no new case occurs, the outbreak will be lifted on January 10.

On the fourth floor of Wing Kei Crescent Heights, two residents have been affected. Outbreak was declared on January 5. We are grateful that the symptoms of the affected residents are mild. All other residents are doing well. We will monitor the situation closely.

Currently only essential visitors are permitted on the second and fourth floors of Wing Kei Crescent Heights, including meal time assistants who provide feeding support during meals and emotional support for the residents. Other visitors to the unit please communicate with the unit nurse first prior to visitation.

Also, to limit the spread of viruses and protect our residents, **it is mandatory that all staff and families/visitors wear mask continuously while on the unit at all Wing Kei facilities**. Thank you very much for your cooperation.

Renovation of Resident Rooms at Wing Kei Crescent Heights

We are very happy to share that the floor replacement project will complete by this Friday, two weeks ahead of the original schedule. Sincere thanks for the hard work of the contractors and for your patience and support. Any feedback about the renovation is very welcome!

Until our next update, please stay warm and take care.

*Rejoice always, pray continually, give thanks in all circumstances;
for this is God's will for you in Christ Jesus.
~ 1 Thessalonians 5:16-18*

With gratitude,
Kathy Tam
Chief Executive Officer