

## Family update #229

January 12, 2024

Dear family and friends,

Happy Friday! Just a few updates for you in this email.

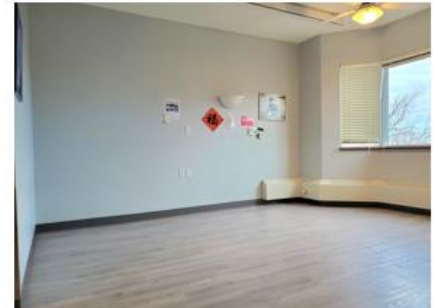
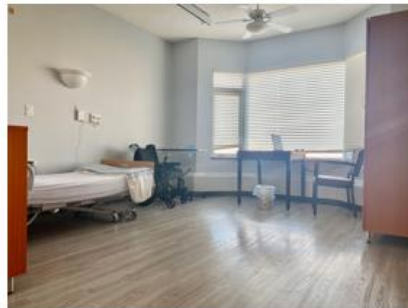
### COVID Outbreak Update

We are thankful that the outbreak on the second floor of Wing Kei Crescent Heights was lifted on January 10. Visitation resumes normal.

Currently fourth floor of Wing Kei Crescent Heights is still on outbreak. Two residents have been affected. They are recovering well. Only essential visitors are permitted on the unit. Other visitors to the unit please communicate with the unit nurse first prior to visitation.

### Renovation of Resident Rooms at Wing Kei Crescent Heights

We are very happy to share that floor replacement on all units has completed. With the fresh shade of paint and new flooring, the rooms look bright and cheerful. Sincere thanks to the support of the residents and families, and the hard work of the contractors and staff!



The weather continues to be extremely cold. Click [here](#) for some information and advice for protection.

Stay warm and take care!

*Let the morning bring me word of your unfailing love, for I have put my trust in you. Show me the way I should go, for to you I entrust my life.*

*~ Psalms 143:8*

With gratitude,  
Kathy Tam  
Chief Executive Officer