

Family update #230

January 15, 2024

Dear family and friends,

Just a quick update:

COVID Outbreak Update

Three residents on the second floor of Greenview Supportive Living have tested positive. Outbreak was declared yesterday. The affected residents have minor symptoms. Other residents are doing well.

Fourth floor of Wing Kei Crescent Heights is still on outbreak. The two affected residents are recovering well. If no new case occurs, the outbreak will be lifted on January 20.

Currently only essential visitors are permitted on the two outbreak units. Other visitors to these units please communicate with the unit nurse first prior to visitation.

We also ask that families refrain from calling the unit unless urgent. Our team completes resident assessments and provides update daily. Should there be any change in your loved one's condition, we will contact the designated family member as soon as possible.

Thank you very much for your prayer and support!

*He gives strength to the weary and increases the power of the weak.
~ Isaiah 40:29 NIV*

With gratitude,
Kathy Tam
Chief Executive Officer