

## Family update #231

January 22, 2024

Dear family and friends,

### COVID Outbreak Update

We are grateful that the outbreak on the fourth floor of Wing Kei Crescent Heights has been lifted on Saturday, January 20. Thanks to the hard work of the staff and the support of the residents and families.

Second floor of Greenview Supportive Living is still on outbreak. The three affected residents are recovering well. If no new case occurs, the outbreak will be lifted on January 30. Currently only essential visitors are permitted on the unit. Other visitors to the unit please communicate with the unit nurse first prior to visitation.

Sincere thanks to the families for not calling the unit during the outbreak unless urgent. This helps our teams greatly to focus on caring for the residents when a lot of assessments need be done.

### Family Town Hall: Feb 7

It's time for us to meet again! Our next [Family Town Hall](#) is on Wednesday, February 7, from 5.30 – 6.30 pm. If you wish to attend, please complete the [Registration Form](#) by Monday, February 5 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager. Hope to see you there!

Have a nice week!

*Know therefore that the Lord your God is God; he is the faithful God, keeping his covenant of love to a thousand generations of those who love him and keep his commandments.*

*~ Deuteronomy 7:9*

With gratitude,  
Kathy Tam  
Chief Executive Officer