

Family update #235

February 22, 2024

Dear family and friends,

COVID Outbreak Update

We are sorry that the number of affected residents on the third floor of Wing Kei Crescent Heights has increased a lot over the past few days. There are 21 affected residents as of today. The increase is mainly due to the challenges these residents have in complying with isolation requirement, hand hygiene and other infection prevention and control measures. Having said that, we are grateful that these residents have mild symptoms only, many of them have recovered and been off isolation. Please be assured that our teams are doing their best to monitor the condition closely.

To minimize the risk of infection **currently only essential visitors are permitted on the third floor of Wing Kei Crescent Heights**. We also ask that you **refrain from calling the unit unless urgent**. Our team completes resident assessments daily. Should there be any change in your loved one's condition, we will contact the designated family member as soon as possible. Thank you very much for your understanding.

In this flu season the overall influenza immunization rate of our staff is 88%, while only 25% in the community. We strongly encourage families and visitors to receive the flu vaccine to minimize the risk of infection. If you experience any symptoms, even very mild, please delay your visit. Thank you for your continued diligence in keeping yourselves, your families, and the Wing Kei community safe.

Update on Wing Kei Village Phase 1 Development

We are very excited to see that the construction area of Wing Kei Village Phase 1 has been fenced off and crews are on the ground to prepare for the construction. The work is scheduled to complete in 2026. Upon completion 180 continuing care beds will be offered, including 133 long term care, 16 hospice care and the remaining planned for private care.

The estimated construction cost is \$85 million. Without government capital funding, we are relying on bank financing, fundraising and internal savings to complete the project. We are looking to raise \$5 million over the next three years, which we rely wholly on the support of the community. For more information, please email community@wingkei.org or visit our website www.wingkei.org.





Your feedback on the Alberta Health Care System

The Government of Alberta is currently asking for feedback on the health care system. There are 3 ways to provide feedback:

1. [Register](#) to attend an in-person engagement session near you.
2. Complete the [Government of Alberta survey online](#).
3. [Submit a question online](#). The government is committed to reviewing all questions and providing responses by theme.

We strongly encourage you to express your views via any of the above ways to help improve the Alberta health care system.

Thank you for your prayer and support!

Do not be anxious about anything, but in every situation, by prayer and petition, with thanksgiving, present your requests to God. And the peace of God, which transcends all understanding, will guard your hearts and your minds in Christ Jesus.

~ Philippians 4:6-7

With gratitude,
Kathy Tam
Chief Executive Officer