

## Family update #239

May 6, 2024

Dear family and friends,

### Influenza-Like Illness Outbreak

We are thankful that most of the affected residents on the second floor of Wing Kei Crescent Heights have recovered. Currently four residents are still on isolations and recovering well. Tentatively the outbreak will be lifted on May 8 if the situation continues to improve.

On the fifth floor of Wing Kei Crescent Heights, ten residents have been affected by the Influenza virus and are on isolation. Alberta Health Services has declared an Influenza-Like Illness Outbreak on the unit. Our teams are monitoring the situation closely.

To prevent the spread of the virus, continuous masking on resident units is mandatory. Families and visitors are encouraged to wash hands frequently and practice good hand hygiene, as this will largely reduce the chance of spreading the virus. We also recommend everyone to wear a mask while in the common area of the facility.

Thank you very much for your prayer and support!

*Cast all your anxiety on him because he cares for you.  
~ 1 Peter 5:7*

With gratitude,  
Kathy Tam  
Chief Executive Officer