

Family update #242

June 3, 2024

Dear family and friends,

COVID Outbreak Update

A few residents on the fifth floor of Wing Kei Crescent Heights started to experience COVID symptoms last Friday. As of this morning, four residents on the unit have tested RAS positive. AHS has declared outbreak on the unit. We are monitoring the condition of all residents closely.

At this time we encourage visitation to the fifth floor by essential visitors only who provide support during meal times (feeding) and emotional support for the residents.

Please also note that **continuous masking on the units is mandatory**. Continuous masking in the common area of Wing Kei facilities and proper hand hygiene is encouraged. Thank you very much for your support and cooperation.

Adult Overnight Program

We are excited to share that the Adult Overnight Program at Wing Kei Crescent Heights has commenced on June 1. The program addresses the unique needs of individuals with disordered sleep patterns due to cognitive disorders like dementia. It provides respite for caregivers to get an uninterrupted night of sleep.

The program runs 3 nights a week from 8:30 pm to 6:30 am. AHS team will assess and admit individuals based on their needs. The existing Adult Day Program room at Crescent Heights has been renovated for its use.

Family Town Hall: June 5

The upcoming [Family Town Hall](#) will be held this **Wednesday, June 5 at 5.30 pm to 6.30 pm via Zoom**. Family members who are interested to join please complete the [Registration Form](#) as soon as possible and we will send you the Zoom link. See you there!

Thank you very much for your ongoing support!

Anxiety weighs down the heart, but a kind word cheers it up.
~ Proverbs 12:25

With gratitude,
Kathy Tam
Chief Executive Officer