

Family update #243

July 19, 2024

Dear family and friends,

I hope you are doing well.

COVID Outbreak Update

As of this afternoon, three residents on the second floor of Greenview Supportive Living have tested RAS positive. Outbreak has been declared. We are monitoring the condition of all residents closely.

At this time we encourage visitation to the second floor by essential visitors only who provide support during meal times (feeding) and emotional support for the residents.

We also ask that you **refrain from calling the unit unless urgent**. Our team completes resident assessments daily. Should there be any change in your loved one's condition, we will contact the designated family member as soon as possible.

To eliminate the spread of viruses and protect the residents, **continuous masking on the units is mandatory**. Continuous masking in the common area of Wing Kei facilities and proper hand hygiene is encouraged. Thank you very much for your support and cooperation.

Family Town Hall: August 7

The upcoming [Family Town Hall](#) will be held this **Wednesday, August 7 at 5.30 pm to 6.30 pm via Zoom**. Family members who are interested to join please complete the [Registration Form](#) by August 5 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered. If you have any personal questions, don't hesitate to contact the unit manager.

Take good care in the hot weather

We have been experiencing prolonged hot weather for quite some time now. Please take precautions to protect yourself and your family members, such as drinking plenty of liquid and rescheduling outdoor activities to cooler hours of the day, etc. Remember to keep your loved one hydrated when going out in the hot weather.

Thank you very much for your ongoing support!

*Humble yourselves, therefore, under God's mighty hand, that he may lift you up in due time.
Cast all your anxiety on him because he cares for you.
~ 1 Peter 5:6-7*

With gratitude,
Kathy Tam
Chief Executive Officer