

Family update #248

Aug 21, 2024

Dear family and friends,

COVID Outbreak Update

The outbreak on the third floor of Wing Kei Crescent Heights was lifted on August 15.

Three residents on the fourth floor of Wing Kei Crescent Heights have tested RAS positive. Alberta Health Services Communicable Disease Control has declared outbreak on the unit. Thankfully the affected residents have mild symptoms. All other residents are doing well.

On the third floor of Greenview Supportive Living, as of today, five residents are still on isolation. All affected residents are recovering well. The unit is currently on outbreak status. Our staff are monitoring the conditions closely.

We encourage visitation to the affected units, i.e. fourth floor of Wing Kei Crescent Heights and third floor of Greenview Supportive Living, by essential visitors only, who provide support during meal times (feeding) and emotional support for the residents, until the outbreak is lifted. Continuous masking on resident units is mandatory.

We also ask that you **refrain from calling the affected units unless urgent**. Our team completes resident assessments daily. Should there be any change in your loved one's condition, we will contact the designated family member as soon as possible.

From previous statistics, every summer since 2020, COVID rates have risen in July and August. This is due to a lot of reasons, such as people travel more and expose to more people in the summertime. Good hand hygiene is therefore most important to prevent catching or spreading the virus. We encourage everyone to do our own part and be vigilant to limit the spread of the virus.

Take care, and thanks for your prayer and support!

*God is our refuge and strength, A very present help in trouble. Therefore we will not fear, even though the earth be removed, and though the mountains be carried into the midst of the sea.
~ Psalms 46:1-2*

With gratitude,
Kathy Tam
Chief Executive Officer