

WING KEI

Family update #24

November 4, 2020

Dear family and friends,

Outbreak Update

We have received more test results and are sorry to report that two more residents on the 5th floor at Crescent Heights have tested positive for COVID-19. We have notified the families of the residents.

We understand that any increase in positive cases is difficult information to receive. The nature of this virus is that it spreads easily and quickly. We continue to take all precautions and are monitoring residents very closely. Our staff are responding to the outbreak with love, knowing that we have prepared for this situation through education, training, and emergency preparedness planning.

The current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of November 4, 2020	Residents—2 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
Cumulative total since October 25, 2020	Residents—7 Staff—3	Residents—0 Staff—1	Residents—0 Staff—0

As always, please reply to this email with your questions. We will respond to general questions in these updates.

God is our refuge and strength, an ever-present help in trouble.

Therefore we will not fear, though the earth give way and the mountains fall into the heart of the sea.

~ Psalm 46: 1-2

Please continue to keep Wing Kei in your prayers.

Kathy Tam
Chief Executive Officer