

Family update #253

November 8, 2024

Dear family and friends,

I hope you are doing well! Below is my updates for you.

Influenza and COVID Immunization

We are thankful that all residents are doing well. To give more protection to our residents against viruses, eligible residents have received the flu and COVID vaccine already in the past 2 weeks. RSV vaccine will be provided to eligible residents on November 13 and 14.

As we transition into colder months, we want to reassure you that our team is taking all necessary steps to keep our residents safe and healthy. We are closely monitoring symptoms and reinforcing preventive measures, including regular hand hygiene and mask-wearing.

We also encourage everyone to remain vigilant. Please postpone your visit if you are experiencing any symptoms. Our goal is to minimize any potential risk to our residents, and we greatly appreciate your cooperation in helping us maintain a safe environment.

Electronic bulletin boards

You may be aware that electronic bulletin boards have recently been installed on each unit floor to keep you connected with our latest updates. These e-bulletin boards display important information as well as photos from our recreational programs, capturing the smiles and moments of joy from your loved ones.

This addition enhances communication and shares the wonderful activities we do each day. We hope it brings you even closer to your loved ones' experience here. If you have any questions or suggestions, please do not hesitate to let us know.

Family Town Hall: December 4

The upcoming [Family Town Hall](#) will be held on **Wednesday, December 4 at 5.30 pm to 6.30 pm via Zoom**. Family members who are interested to join please complete the [Registration Form](#) by December 2 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered. If you have any personal questions, don't hesitate to contact the unit manager.

Reception closed: Remembrance Day Nov 11

The Reception will be closed next Monday, November 11. Families and visitors please remember to bring your Access Card when you come to visit your loved one.

Thank you very much for your continual support!

Be joyful in hope, patient in affliction, faithful in prayer.
~ Romans 12:1

With gratitude,
Kathy Tam
Chief Executive Officer