

Family update #255

December 10, 2024

Dear family and friends,

COVID Outbreak Update

A few residents on the fourth floor of Wing Kei Crescent Heights started to have flu-like symptoms last week. On Sunday, December 8, AHS Communicable Disease Control declared outbreak on the unit. According to AHS guidelines, once outbreak has been declared, resident with any related symptoms is considered COVID positive without the need of RAS test. As of today, a total of 13 residents on the unit have been affected. Thankfully their symptoms are mild and they are recovering well. Group activities on the unit are temporarily suspended at present. We are monitoring the conditions of all residents closely.

We encourage visitation to the affected unit by essential visitors only, who provide support during meal times (feeding) and emotional support for the residents, until the outbreak is lifted. **Continuous masking on resident units is mandatory.** Good hand hygiene is an effective way to prevent the virus. Safe visitation during the holiday season is also very important. Please delay visitation if you have any symptoms.

Volunteers

A big thank you to our incredible volunteers for generously dedicating their time to bring Christmas joy to Wing Kei. Our volunteers helped decorate the lobby and the Chapel, wrapped gifts donated by a Wing Kei supporter,



and provided a variety of performances, including caroling, instrumental music, games, gift-giving, playing Santa and even a Christmas stage play. We are truly grateful for how our volunteers radiate the love and joy of Christmas.

Thank you very much for your continual support and wishing you a happy holiday season!

Every good and perfect gift is from above, coming down from the Father of the heavenly lights, who does not change like shifting shadows.
~ James 1:17

With gratitude,
Kathy Tam
Chief Executive Officer