

WING KEI

Family update #29

November 10, 2020

Dear family and friends,

Outbreak Update

Thank you for your continued patience and support. This is a difficult time and we understand that you are concerned for your loved ones. Our current status is stable with no new positive cases in residents or staff.

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of November 10, 2020	Residents—0 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
Cumulative total since October 25, 2020	Residents—12 Staff—4	Residents—0 Staff—1	Residents—0 Staff—0
November 8, 2020	-----	Outbreak cleared	

We are working very hard to keep your loved ones safe. We are proud of our team who continue to serve your loved ones with love. We are connecting with our teams often to support their well-being.

In one of our earlier updates we promised to continue to focus on bringing moments of joy to your loved ones. We received a lovely note from a Wing Kei friend in response to this. He said “The word joy stands out in this letter. It reminds me of what Elizabeth Elliott said, ‘Joy is not the absence of suffering but the presence of God.’ May we all experience God’s presence at this time.”

Thank you, our dear families and friends, for continuing to bolster us with your prayers and trust.

*Enter his gates with thanksgiving
and his courts with praise;
give thanks to him and praise his name.
For the Lord is good and his love endures forever;
his faithfulness continues through all generations.*
~ Psalm 100:4-5

Kathy Tam
Chief Executive Officer