

## Family update #31

November 12, 2020

Dear family and friends,

### Condolences

We are very sad to let you know that a beloved resident has passed away as a result of COVID-19. We offer our deepest condolences to the family. We are praying with you. Our team is heartbroken by the three deaths we have experienced since the outbreak at Crescent Heights. We wish all families faith and grace during this difficult time.

### Outbreak Update

One more staff have tested positive on the 5<sup>th</sup> Floor at Wing Kei Crescent Heights. Our current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of <b>new cases</b> as of November 12, 2020	Residents—0 Staff—1	Residents—0 Staff—0	Residents—0 Staff—0
<b>Cumulative total</b> since October 25, 2020	Residents—14 Staff—6	Residents—0 Staff—1	Residents—0 Staff—0
November 8, 2020	----	Outbreak cleared	

Thank you for keeping Wing Kei in your prayers.

*God is our refuge and strength, an ever-present help in trouble.*

*Therefore we will not fear,*

*though the earth give way*

*and the mountains fall into the heart of the sea.*

*~ Psalm 46: 1-2*

Kathy Tam

Chief Executive Officer