

Family update #36

November 18, 2020

Dear family and friends,

Condolences

We are very sad to let you know that a beloved resident have passed away last evening as a result of COVID-19. It has been heartbreaking every time we have started a daily family update with condolences. Every resident is part of our family and it is a privilege to care and love them. We feel each loss greatly. Our hearts are with the family at this difficult time.

Outbreak Update

Below is our current status noting that one staff member from our Crescent Heights support team has tested positive:

	Crescent Heights	Greenview	Greenview
	(145 residents)	Long Term Care	Supportive Living
		(80 residents)	(95 residents)
Number of new cases as	Residents—0	Residents—0	Residents—0
of November 18, 2020	Staff—1	Staff—0	Staff—0
Cumulative total since	Residents—14	Residents—0	Residents—0
October 25, 2020	Staff—8	Staff—2	Staff—0
November 8, 2020		Outbreak cleared	

Family Town Hall

If you would like to join the Family Town Hall today at 5.30 pm, please email selinacheng@wingkei.org for the Zoom information as soon as possible. Dr Jia Hu, Medical Officer of Health for Calgary will be joining the meeting.

Thank you for keeping Wing Kei in your prayers.

God is our refuge and strength, an ever-present help in trouble. Therefore we will not fear, though the earth give way and the mountains fall into the heart of the sea.

~ Psalm 46: 1-2

Kathy Tam
Chief Executive Officer