

Family update #38

November 20, 2020

Dear family and friends,

Outbreak Update

A staff member from our Crescent Heights support team has tested positive for COVID-19. Our current status is as follows:

| | Crescent Heights (145 residents) | Greenview Long Term Care (80 residents) | Greenview Supportive Living (95 residents) |
|---|-------------------------------------|---|--|
| Number of new cases as of November 20, 2020 | Residents—0 Staff—1 | Residents—0 Staff—0 | Residents—0 Staff—0 |
| Cumulative total since October 25, 2020 | Residents—14 Staff—9 | Residents—0 Staff—2 | Residents—0 Staff—0 |
| November 8, 2020 | ---- | Outbreak cleared | |

As discussed at the family forum on Wednesday, we are doing everything we can to minimize transmission of the virus within Wing Kei. Our team is working very hard and we are following all protocols.

Thank you for keeping Wing Kei in your prayers.

*God is our refuge and strength, an ever-present help in trouble.
Therefore we will not fear,
though the earth give way
and the mountains fall into the heart of the sea.
~ Psalm 46: 1-2*

Kathy Tam
Chief Executive Officer