

## Family update #48

December 4, 2020

Dear family and friends,

### Outbreak Update

We're grateful that our current status remains unchanged as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of <b>new cases</b> as of December 4, 2020	Residents—0 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
<b>Cumulative total</b> since October 25, 2020	Residents—14 Staff—9	Residents—0 Staff—2	Residents—0 Staff—0
November 8, 2020	----	Outbreak cleared	

### REMINDER: Christmas Video

As the weekend approaches, we remind families to please take some time to create a video greeting for your loved one that we can share with them as we approach the Christmas season. **Deadline to send in your video is Wednesday, December 9.** We will share it with your loved one between December 14 and December 25.

Please note the following guidelines:

- Keep the video to a maximum of 10 minutes long
- Send in one video only; if multiple family members would like to send a greeting to one resident, combine all the greetings into one video before sending. *Please do not send multiple videos for one resident as we are not able to edit them.* Ideas include:
  - Recording a zoom meeting with family members offering stories and greetings
  - Using an app such as Acapella where family members can sing a song together
- Edit the permissions on the video when you email it in so the video can be shared by anyone that has the link
- For Crescent Heights, please send to [chfamilyvisit@wingkei.org](mailto:chfamilyvisit@wingkei.org)
- For Greenview, please send to [gvfamilyvisit@wingkei.org](mailto:gvfamilyvisit@wingkei.org)

Thank you for keeping Wing Kei in your prayers.

*Whoever dwells in the shelter of the Most High  
will rest in the shadow of the Almighty.  
I will say of the Lord, "He is my refuge and my fortress,  
my God, in whom I trust."  
~ Psalm 91:1-2*

Kathy Tam  
Chief Executive Officer