

WING KEI

Family update #54

December 15, 2020

Dear family and friends,

As we approach the holiday season, there are several updates to share with you. **Please remember that the virtual Family Town Hall meeting is tomorrow, Wednesday, December 16.** Please contact selinacheng@wingkei.org for the zoom information.

Christmas videos

Thank you for sending in your thoughtful video messages for your loved one. We have begun to show the videos this week. We will continue to accept last-minute videos up until this Friday, December 18. Please follow all previous guidelines including ensuring there is one video only per resident and that videos are less than ten minutes long.

Christmas gifts

We will begin to accept resident Christmas gifts tomorrow, December 16 at Crescent Heights and Greenview. If you are planning on giving your loved one a gift this Christmas season, please remember:

- Select inexpensive gifts as Wing Kei is not responsible for broken or lost items
- Only bring clothes on an as-needed basis and with prior approval from the site manager. This is to ensure the capacity of our laundry team is not exceeded since we are washing all clothing on site during the pandemic:
 - Hong at Greenview Long Term Care: hongmao@wingkei.org
 - Lily at Greenview Supportive Living: lilyfung@wingkei.org
 - Peggy at Crescent Heights: peggytan@wingkei.org
- Potted plants are not accepted due to the possibility of bugs
- Follow our food delivery guidelines if considering a food gift.

We will sanitize packages when they arrive; please put unwrapped gifts in clear zip lock bags to help make it easier for us.

Some friendly suggestions for a gift include:

- Christmas card or letter
- Framed family photo or small photo album with no sharp sides/corners
- Simple game, craft materials/kit that your loved one can do by themselves or together with you during virtual visits (watch for small pieces which may be choking hazards)
- Good fitting, closed toe/closed heel shoes with big toe box; if you require assistance with sizing or type, you may reach out to your site OT at rehab@wingkei.org
- Book or music with music player (and headphones)

Bringing food for your loved one

Food deliveries at Crescent Heights will resume tomorrow, Wednesday, December 16. A reminder that two perishable and two non-perishable food items are allowed at one time. Please keep portions to one-

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time consumption as uneaten food will be discarded by the end of the day. For drop-off times, kindly please follow our existing Food Delivery Schedule for your loved one's designated unit time.

	Wing Kei Crescent Height Between 930 am and 1030 am only	Wing Kei Greenview Between 930 am and 1030 am only
Monday	N/A	Residents living on the Main Floor
Tuesday	Residents living on the 2 nd Floor	Residents living on the 2 nd Floor SL4
Wednesday	Residents living on the 3 rd Floor	Residents living on the 3 rd Floor SL4
Thursday	Residents living on the 4 th Floor	Residents living on the 2 nd Floor LTC
Friday	Residents living on the 5 th Floor	Residents living on the 3 rd Floor LTC

On the statutory holiday dates (December 25, December 26 and January 1), we will continue to have food delivery for those units whose typical designated food delivery days/times fall on those dates. Also, we will have Zoom calls and visits for residents whose pre-booked schedules fall on those dates. Please note a receptionist will not be available on the statutory holidays (December 25, December 26, and January 1). Regular reception times will be available on Dec. 28 (8 a.m. to 4 p.m.)

*But I am like an olive tree
flourishing in the house of God;
I trust in God's unfailing love
for ever and ever.
~ Psalm 52:8*

Kathy Tam
Chief Executive Officer