

# WING KEI

## Family update #56

December 21, 2020

Dear family and friends,

### Outbreak Update

We have received the COVID swab results for all residents and some staff on Crescent Heights 5<sup>th</sup> floor, and we are very thankful to the Lord that they are all negative. We will continue to monitor everyone closely.

Our current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of <b>new cases</b> as of December 21, 2020	Residents—0 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
<b>Cumulative total</b> since December 18, 2020	Residents—0 Staff—1	Residents—0 Staff—0	Residents—0 Staff—0

### Reminder

#### Wing Kei Crescent Heights

To limit the spread of the virus, the following restrictions will apply at Crescent Heights until further notice:

- Only designated essential visitors will be able to visit loved ones
- We will revert to virtual visits for all residents and stop window visits and in-person visits
- Only non-perishable foods will be accepted; we cannot accept perishable food at this time
- Non-perishable food and Christmas gifts for all residents will be accepted during reception hours, which is 8.30 am to 4 pm on Monday to Saturday (note: reception is closed on statutory holidays)

#### Greenview Long Term Care and Greenview Supportive Living

- All food/love package deliveries and visit arrangements remain the same

Thank you for keeping Wing Kei in your prayers.

*God is our refuge and strength,  
an ever-present help in trouble.  
Therefore we will not fear,  
though the earth give way  
and the mountains fall into the heart of the sea.  
~ Psalm 46: 1-2*

Kathy Tam  
Chief Executive Officer