

WING KEI

Family update #59

December 24, 2020

Dear family and friends,

Outbreak Update

We have received all test results from yesterday's swabbing of all 5th floor residents and staff, and we're grateful that they are all negative. Our current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of December 24, 2020	Residents—0 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
Cumulative total since December 18, 2020	Residents—0 Staff—1	Residents—0 Staff—0	Residents—0 Staff—0

Holiday Changes

Just to clarify some misinformation in our family letter yesterday regarding bringing food/Christmas gift for your loved one at Greenview, please note the following:

Our front desk reception at Crescent Heights and Greenview will close for holidays on December 25, 26, and 27. Reception service will resume on December 28. Reception hours are 8:00 a.m. - 4:00 p.m. (Mondays to Saturdays except Statutory Holidays).

Crescent Heights:

Only non-perishable food will be accepted at Crescent Heights due to the outbreak status. Non-perishable food and Christmas gifts will be accepted whenever there is reception service.

Greenview:

Perishable and non-perishable food deliveries are accepted at Greenview. Please follow the schedule below for perishable food delivery. Non-perishable food and Christmas gifts will be accepted whenever there is reception service.

For perishable food	Wing Kei Greenview Between 930 am and 1030 am only
Monday	Residents living on the Main Floor
Tuesday	Residents living on the 2 nd Floor SL4
Wednesday	Residents living on the 3 rd Floor SL4
Thursday	Residents living on the 2 nd Floor LTC
Friday (including Dec 25, 28 and Jan 1)	Residents living on the 3 rd Floor LTC

Our seniors on Crescent Heights 5th floor, who are in room quarantine, celebrated Christmas season with an East Coast traditional Mummer's Dance, gift opening and watching videos from loved ones. Some kind donors donated some lovely Christmas gifts (adult coloring books, wood painting crafts, individualized exercise balls) that will be used by our seniors who are passing the time in their rooms. Thank you to the families who brought in Christmas gifts and sent in videos for their loved ones.

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Please click [here](#) to watch our 5th floor residents celebrating Christmas with our staff.

If you have other family members or friends who are interested in receiving our family updates, please reply to this email and provide us their email addresses. Family updates are also posted on our website www.wingkei.org.

We will send out our next update on December 29 unless we have important information to share with you during the holidays. Wishing you and your family a Merry Christmas!

*For to us a child is born,
to us a son is given, and the government will be on his shoulders.
And he will be called
Wonderful Counselor, Mighty God, Everlasting Father, Prince of Peace.
~ Isaiah 9:6*

Kathy Tam
Chief Executive Officer