

Family update #77

January 21, 2021

Dear family and friends,

Outbreak Update

We are sorry to inform you that one staff on the 2nd floor of Greenview Long Term Care has tested positive for COVID-19. The staff member contracted the virus from the community and last worked on Monday, January 18, 2021. All residents and staff on the unit have been swabbed today. We will notify you of the results as soon as they are available.

We know this is disheartening news. It is a very good reminder that all of us must continue to be extremely careful when we are out and about in the community. COVID-19 has not gone away; it is present as we shop for groceries and run errands; it is easily transmitted. Please continue to follow all public health precautions.

Our current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of January 21, 2021	Residents—0 Staff—0	Residents—0 Staff—1	Residents—0 Staff—0
Cumulative total since January 21, 2021	Residents—0 Staff—0	Residents—0 Staff—1	Residents—0 Staff—0
January 21, 2021		Outbreak declared	

Visitation and food delivery at Greenview Long Term Care and Supportive Living

Window visits and indoor visits at Greenview Long Term Care and Supportive Living will be temporarily halted effective immediately and until further notice. Please continue to visit your loved ones virtually and by phone. Outside of essential needs, we cannot accept delivery of food and love packages for Greenview Long Term Care and Supportive Living residents until further notice.

We are monitoring all residents and the situation very closely. We will resume daily updates to you.

Thank you for keeping Wing Kei in your prayers.

*Don't worry about anything; instead, pray about everything.
Tell God what you need, and thank him for all he has done.
~ Philippians 4:6*

Kathy Tam
Chief Executive Officer