

Family update #79

January 25, 2021

Dear family and friends,

Outbreak Update

Our current status remains unchanged as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of January 25, 2021	Residents—0 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
Cumulative total since January 21, 2021	Residents—0 Staff—0	Residents—0 Staff—1	Residents—0 Staff—0
Outbreak status	No outbreak	Outbreak declared January 21, 2021	No outbreak

Vaccine Update

We have received notification from AHS that the date of the second dose of the vaccine for Greenview and Crescent Heights residents is February 9 and 10 respectively.

Alberta Health Continuing Care Review - For Residents and Family Members

Alberta Health is undertaking a review to identify opportunities for changing and improving facility-based designated supportive living and long-term care centres to identify ways to:

- Improve the lives of continuing care residents and their families
- Better support staff and operators
- Consider how best to prevent and manage transmittable illnesses that affect residents

Alberta Health has contracted a third-party consultant, MNP, to undertake the review. As part of their process, they would like to hear from residents and family members through a survey, which you can find at: <https://www.mnp.ca/en/consulting/facility-based-continuing-care-review-surveys>. The survey is expected to close January 29, 2021.

Please do take a few minutes to fill out the survey. It will help Alberta Health to better understand and learn from your experiences. To provide a comprehensive perspective to Alberta Health, please consider both the experiences you have had *during* the pandemic and *before* the pandemic began. If you have any questions or concerns about the review or the planned engagement activities, please email FBCCReview@gov.ab.ca.

Thank you for your ongoing support and prayers.

*Don't worry about anything; instead, pray about everything.
Tell God what you need, and thank him for all he has done.
~ Philippians 4:6*

Kathy Tam
Chief Executive Officer