

Family update #89

March 21, 2021

Dear family and friends,

We are sorry to report that an outbreak has been declared on the second floor of Greenview Supportive Living following a staff member testing positive for COVID. The staff member last worked the night shift beginning at 11 pm on March 18 and ending at 7 am on March 19.

We are grateful that all residents received both doses of the vaccine several weeks ago. We expect this will protect them from acquiring the virus and, if they do, the symptoms they experience should be significantly reduced. Studies so far are indicating that after taking the full dose of vaccine, symptoms and hospitalization are drastically reduced.

Only designated essential visitors will be able to visit loved ones in Greenview Supportive Living and Greenview Long Term Care. Arrangement for food delivery will be informed in our next update.

As always, our staff are handling the situation confidently and compassionately. They are well prepared.

Our current status is as follows:

| | Crescent Heights (145 residents) | Greenview Long Term Care (80 residents) | Greenview Supportive Living (95 residents) |
|----------------------------------------------------|-------------------------------------|-----------------------------------------------|--------------------------------------------------|
| Number of new cases as of March 21, 2021 | Residents—0 Staff—0 | Residents—0 Staff—0 | Residents—0 Staff—1 |
| Cumulative total since March 21, 2021 | Residents—0 Staff—0 | Residents—0 Staff—0 | Residents—0 Staff—1 |
| Status | No outbreak | No outbreak | Outbreak declared on March 21, 2021 |

Please keep Wing Kei in your prayers.

*God is our refuge and strength,
an ever-present help in trouble.
Therefore we will not fear,
though the earth give way
and the mountains fall into the heart of the sea.
~ Psalm 46: 1-2*

Kathy Tam
Chief Executive Officer