

## Family and Staff Outbreak Update

October 28, 2020

Dear family, friends, and staff,

We have received more results for residents and staff at Crescent Heights and Greenview Long Term Care.

### Crescent Heights

35 residents were tested at Crescent Heights. We have received negative results for 19 residents with 13 results pending. **Three residents have tested positive for COVID-19.** The residents are asymptomatic; they are not experiencing any difficulties. We have isolated the residents and contacted their families. This is tough news. We will keep a very close watch on them.

For staff, we have received 2 negative results with 38 results pending.

### Greenview Long Term Care

All 25 residents have tested negative. 35 staff have tested negative with 9 staff results pending.

### Please be patient

Please know that your loved ones are also our loved ones. Our team is working tirelessly to monitor residents closely, taking their temperature and checking for any symptoms. We are continuing to follow all public health protocols and are in regular contact with the Medical Officer of Health's office.

We have been blessed all these months to have kept the virus away from our centres. The increase in positive cases in the province is reflected in seniors care centres throughout Alberta. **We are doing everything we can to restore a COVID-free environment within Wing Kei.**

Please reply to this email with questions or concerns or call the reception and leave a message. Please call the unit only if you need to speak with someone urgently. Thank you for your continued support and trust.

*God is our refuge and strength, an ever-present help in trouble. Therefore we will not fear, though the earth give way and the mountains fall into the heart of the sea  
Psalm 46:1-2*

Kathy Tam  
Chief Executive Officer