

Family Update #22

November 2, 2020

Dear family and friends,

Outbreak Update

We have received more results from the COVID-19 testing and are sorry to report that two additional residents and two staff members, all on the fifth floor, tested positive for the virus. Our current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of November 2, 2020	Residents—2 Staff—2	Residents—0 Staff—0	Residents—0 Staff—0
Cumulative total since October 25, 2020	Residents—5 Staff—3	Residents—0 Staff—1	Residents—0 Staff—0

We are keeping very close watch on residents. We are continuing to do all we can to contain transmission of the virus and ensure that Wing Kei remains a safe environment for your loved ones and our teams. We are in regular contact with the Medical Officer of Health's office and Alberta Health Services and are following all protocols.

We received a follow up question from a family member regarding staff working across units that we would like to clarify. All staff have a home base unit where they work. As much as possible, staff only work on their home base unit. Under special circumstances, when there is an increase in resident care needs, staff are deployed to work in another unit to ensure residents have high quality care. This is done in consultation with an Infection Prevention and Control nurse. We avoid staff working in different units within the same day.

There is a strict directive restricting staff displaying any symptoms of COVID-19 to work. All staff are screened prior to their shift and they conduct a self-screening partway through their shift as well.

If you have any further questions, please reply to this email.

We are doing our very best to keep everyone safe. Please continue to keep Wing Kei in your prayers.

The angel of the Lord encamps around those who fear him, and he delivers them. ~ Psalm 34:7

Kathy Tam
Chief Executive Officer