



WING KEI

Report to the Community

榮基報告 2013





One step into the Wing Kei Care Centre and all myths of lonely long term care residents biding time in sterile environments with stoic staff are quickly and efficiently debunked. Wing Kei is a place of community—where residents thrive, staff are passionate and the very environment feels like home.

Each day at Wing Kei is equally busy and restful. Exercise, activities and mealtimes are punctuated with rest and naps, supporting physical and emotional wellbeing. Today, we invite you to walk with us and experience a day in the life of Wing Kei—from sunrise to sunset.

踏進榮基護理中心，所有關於長期護老院內，寂寞老人置身於潔淨無菌的環境與神情冷漠的職員當中，無聊地度過一分一秒的情景，一掃而空。榮基是一個充滿生氣的小社區，院友朝氣勃勃，職員滿懷熱誠，住在榮基就如住在家裡一樣。

住在榮基的日子，是忙碌與閒適兼備。膳食和康體活動安排妥善，作息有時，令院友身心的需要得到照顧，現在請您與我們親身體驗在榮基度過充實的一天。



WELCOME

Our faith and culture underscore for us, the indelible sacredness and value of every human life. At Wing Kei we are privileged to care for seniors, each of whom has contributed to society in their own way—raising kind children, being generous with their time and resources, sharing their expertise and more. It is our honour to serve seniors, to walk with them as they change and age.

Each day we witness wisdom in action as we experience how the seniors in our care interact with each other, their families and with us. Each day we feel the deep connections that come from the intimacy of providing health and personal care for seniors. Each day, our hearts fill with pride in knowing that through collaboration, good faith and hard work, we are living our mission of caring for seniors with love and respect.

Thank you to families and friends, volunteers and donors, funders and partners for walking, celebrating and collaborating with us. Your support brings richness and depth to our journey.

歡迎

我們的信仰及文化重視生命的尊嚴與價值。在榮基我們有幸能照顧長者，他們每一位都曾為社會作出貢獻，如悉心培育子女成才，慷慨付出時間與資源，和無私的分享寶貴經驗等。長者隨著歲月經歷很多的變化，我們能與之同行並在當中給予護理，這委實是我們的榮幸。

目睹院友與其他長者、家人及職員接觸交往，我們親身體驗到他們所表現的聰明智慧。每天為院友作出貼身的護理，我們感覺到與他們之間的密切關係。藉著合作、信任和努力，我們能夠履行使命——以愛和尊重服侍院友，為此我們感到無比驕傲。

衷心感激院友家人和朋友，義工、善長仁翁、資助機構、以及眾多伙伴，你們與我們並肩同行、攜手合作，並一同慶祝成果。你們的支持，致令我們達成與長者結伴同行的願望！

Each of you should use whatever gift you have received to serve others, as faithful stewards of God's grace in its various forms. (1 Peter 4:10 NIV)

各人要照所得的恩賜彼此服事，作神百般恩賜的好管家。(彼得前書 4:10 和合本)



A handwritten signature in black ink, appearing to read 'V. Leung'.

Vincent Leung
Chair, Board of Directors

梁永覺
董事局主席



A handwritten signature in black ink, appearing to read 'Kathy Tam'.

Kathy Tam
Executive Director

譚宋品潔
行政總監





7A.M.

When long term care residents begin to stir from their slumber, and just as the city's streets become busy, the Wing Kei kitchen crew is already prepping the day's meals. Over 5,250 kilograms of rice, 14,575 kilograms of fresh fruits and vegetables and 13,000 kilograms of meat are used to nourish residents each year.

“We know that healthy food is more than just about feeding the body,” says Joanna Chan, Registered Dietitian. “Good food feeds the soul too. It’s the same at Wing Kei as it is at home—when we sit down to a meal that is delicious and enjoyable, we tend to talk and laugh more. Good food brings good conversation.”

早上7時

每天清晨當院友準備起床，市中心亦開始繁忙之際，榮基膳食部的同事已經忙碌地為院友預備當天膳食所需。榮基平均每年消耗5,250公斤米，14,575公斤新鮮蔬果及13,000公斤肉類，為院友烹調營養豐富的膳食。

註冊營養師陳堅紅說：「健康的食物不但補充我們身體所需，同時亦滋養我們的心靈。無論在家裡或在榮基，當我們坐下享受豐富美味的食物時，我們都會多些說話、多些笑容，美味的食物會帶來更多更好的話題。」

8:30 A.M.

Wing Kei caregivers respond to both the personal and health care needs of residents. The intimacy and trust created between residents and caregivers in day-to-day routines like combing hair or holding hands to walk to the dining room is just as profound as providing medications and checking vitals.

早上8時30分

對於院友個人及健康護理上的需要，榮基護理員都照顧週到。日常生活如梳理頭髮、手牽手步行至飯廳用膳等等，都為院友及護理員建立了親密互信的關係，這關係與協助院友服藥及密切注意他們的健康，同樣重要。

「對我來說，這份工作我最喜歡的地方，就是能夠照顧院友整個人的需要。每天早上我輕輕喚醒他們，幫助他們作好準備，好好享受新的一天，並確保他們身體健康。」註冊助理護士賈紅燕說。「我會細心照顧院友，我知道他們曾經為人父母，現在就讓我像他們以往對子女一樣，付出愛心、照顧及支持。」

Wing Kei received 99% in the Certificate of Recognition audit, which focuses on the employer's health and safety management system. This includes emergency response, safety management, hazard assessment and control, facility inspection and identification, incident investigation and the administration of a safety program.

榮基在健康安全管理系統認可證書的核查中獲得99分，這項核查包括中心的安全檢驗、風險評估、緊急應變、事故調查等等。

“The best part about my job is that I am able to care for the whole person. I gently wake residents up each morning, help them to get ready to enjoy the day and ensure that they are as healthy as can be,” says Hong Yan Jia, Licensed Practical Nurse. “I watch my residents closely. I always think, they were parents at some point in their lives—now I have the honour of giving them the same care, love and appreciation that they would have given their children.”





9:30 A.M.

Soon after breakfast, residents gather to hear Good Morning Wing Kei, a fifteen-minute daily broadcast covering news and weather, which is animated by the recreational therapy team. Recreational activities are essential for maintaining a sense of wellbeing. At Wing Kei, the gym and hobby classes are brought to residents, courtesy of an enthusiastic therapeutics team. Exercise, baking, painting all take place in the mid-morning light—a lovely start to the day after a restful sleep and hearty breakfast.

The Wing Kei therapeutics team is always creative and collaborative in their approach to engaging residents. Occupational Therapists work with residents to restore and improve functioning, the recreational team facilitates leisure and social activities and our Social Worker ensures the necessary social supports are in place.



早上9時30分

早餐後院友聚集一起收聽「早晨榮基」——一個15分鐘的廣播節目，每天康樂組成員為院友報告天氣及新聞時事。復康活動對於維持身心健康非常重要，衷心感謝對工作充滿熱誠的治療組員，他們每天早上帶領院友進行健體運動、烤焗、畫畫等復康活動。經過一晚酣睡及吃過豐富早餐後，以有益身心的活動作為一天的開始是最好不過的。

榮基的復康組員互相合作，用創新的方法引導院友參與各項活動。職業治療師協助改善院友的身體功能，康樂組提供有益身心的社康活動，而社工亦確保院友得到足夠的社群支援。



“We adapt to residents’ changing needs so that they can participate in meaningful activities that enhances their quality of life,” says Diana Truong, Occupational Therapist. “The collaboration between our nursing, therapeutics and support services teams means we care for residents holistically—mind, body and spirit.”





職業治療師戴安娜說：「我們會按照院友的不同需要在各方面作出調整，務求院友能參與有益身心的活動，從而提升生活質素。我們的護理、復康治療及各支援隊伍緊密合作，目的只為照顧院友身、心、靈的健康。」



11 A.M.

In September 2012, Wing Kei began offering an Adult Day Program (ADP) to enable 64 seniors with chronic illness or mental health concerns, who live at home with, a program geared towards meeting their specific needs and interests. Two days a week of Wing Kei's Adult Day Support Program are designated for wellness activities and two days are geared towards clients with dementia.

“Often, the primary caregiver of ADP clients is their spouse or child and that can be a 24 hour a day job,” says Lily Fung, Clinical Manager. “When clients participate in the ADP it means that those caregivers have a day off to do what they want, knowing their loved one is being cared for and is enjoying themselves.”



早上11時

2012年9月榮基開辦日間長者服務，為64位有長期病患或需要情緒支援的居家長者提供切合他們需要和興趣的服務。每星期兩天安排社交及康體活動，另外兩天則專為認知能力退化的長者而設。

護理部經理馮婉蓮說：「參加我們日間服務的長者，通常一天24小時都是由配偶或兒女照顧，所以讓這些長者接受我們的日間服務，家人便可放假一天，心安理得的去處理自己的事務。」





1 P.M.

Planting seeds, tending to them, watching them grow into plants and eventually blossom is an experience that is not only rewarding—it is also grounding, meditative and joyful. Residents are welcome to get their hands dirty or to simply take a stroll through Wing Kei's two outdoor gardens. And to tackle those cold Calgary days, residents continue to garden throughout the winter in the Centre's indoor greenhouse.

"My wife thoroughly enjoys the gardens and greenhouse," says Ganny Yee, member of the Family Council, whose wife, May Ling has been a resident for five years. Ganny and May Ling owned a flower shop in the downtown core for 25 years, before May Ling had a stroke. "I am so happy when I see her caring for the seedlings and plants. It gives her purpose and pleasure and it gives us the chance to enjoy our shared passion together, everyday."

下午1時

目睹每棵植物由種子慢慢長成幼苗，然後開花結果，院友為自己所付出而得到的成果感到興奮。他們不但可以悠閒地欣賞兩個花園裡的花草，也可以親手栽種，各適其適。嚴冬來臨，院友又可以轉到中心內的溫室繼續照顧它們。

家事諮詢委員會成員余健全先生與太太余美蓮在市中心經營花店25年，直至5年前余太太中風後入住榮基。他說：「我太太非常享受栽花的樂趣，每次看到她細心照料花草，我都感到十分欣慰。這活動不但給她生活目標和喜樂，同時也給予我們機會分享共同的樂趣。」





Wing Kei installed ozone for use in washing machines to reduce hot water and chemical consumption.

我們的洗衣機使用臭氧以減少熱水及化學物品的用量。

1:30 P.M.

Behind the scenes, much is going on to keep Wing Kei operating optimally. Our commercial grade washer and dryer run eight hours a day, seven days a week to keep resident clothes and linens clean. And 3,823 kilograms of washing machine soap is used each year. Our support services team work collaboratively with frontline staff to care for residents.

“Everyone who works at Wing Kei knows that the reason we are here is to look after residents, to make sure they are healthy and happy,” says Donna Pang, Housing Keeping/Laundry Aid. “Even those of us who don’t interact with residents everyday care for them in our own way by keeping their clothes and linens clean and fresh, their rooms and common areas tidy and spotless and their equipment functioning well. All of these things make them happier too.”

下午1時30分

很多事情正在幕後進行，確保榮基在最佳狀態下運作——我們有大型洗衣乾衣機，每星期7天、每天8小時洗濯院友衣物床單，每年消耗3,823公斤洗衣粉；我們的支援服務隊伍與前線職員緊密合作為院友服務。

庶務部/洗衣部劉惠娟說：「所有榮基職員都知道我們的職責是照顧院友，確保他們健康快樂。雖然我們沒有與院友接觸，但為他們洗濯衣物床單，確保房間及公共地方一塵不染，各種器材設備運作正常，就能令他們安枕無憂。」



3 P.M.

As the day progresses, the long term care residents and Adult Day Program clients continue to connect with each other and the staff. The cake that was baked earlier in the day becomes the sweet treat for the afternoon birthday celebration. Volunteers come in and sing with residents, encouraging them to pick up a musical instrument and play along. Soon enough, caregivers of clients in the Adult Day Support Program will begin arriving to pick up their loved one, grateful at having had several hours reprieve from their 24/7 care-giving schedule.

“Doing what we love makes our work fulfilling and fills our hearts,” says Doris Kwan, Health Care Aide. “And this is all we hope for residents too—that their hearts are filled.”

下午3時

時間逐漸過去，榮基的院友和參加日間服務的長者，繼續與職員互相溝通聯繫。較早前烤焗好的蛋糕成為下午慶祝生日的甜品，義工們與院友一起唱歌，又鼓勵他們用樂器伴奏。過了不久，家人已陸續到達中心接走參加日間服務的長者，他們都因為得到這數小時的休息而舒一口氣。

護理服務員陳麗嬌說：「做我們喜歡的工作叫我們心滿意足。同樣，讓院友們滿足快樂，就是我們最大的願望。」

Wing Kei fully implemented an electronic charting and medication system, enabling staff to check every resident's care plan, increasing consistency in care and support.

榮基已全面實施電子記錄及配藥系統，職員可以更有效地查閱院友的護理計劃，增加護理的支援及連貫性。

5:30 P.M.

As residents begin their evening meal, Wing Kei's administrative and leadership team continue their work – reviewing the strategic plan, working on long-term budget strategies, identifying opportunities for staff development, responding to family inquiries, coordinating fund raising initiatives, discussing innovative solutions to challenges and planning for growth. A major initiative the team is leading is building Wing Kei Greenview, a 95-bed facility in northeast Calgary. Wing Kei Greenview will offer culturally appropriate supportive living services for seniors.

“Construction for our new facility is well underway,” says Walter Yu, Director, Finance and Hospitality. “We are in the process of commissioning the building, purchasing the equipment and finalizing staffing needs. It is exciting work and we are so very pleased that we will be expanding the services we can provide to seniors.”

Building for Wing Kei Greenview is well on its way with expected occupancy in May 2014.

榮基翠景中心的興建工程正進行得如火如荼，計劃於2014年5月投入服務。





下午5時30分

當院友準備吃晚餐時，榮基的行政管理層繼續為院友作出長遠策劃，包括財政預算、尋求職員發展機會、解答家屬問題、計劃各項籌款活動及中心擴展項目等等。其中一個主要計劃是興建處於卡城東北、設有95張床位的榮基翠景中心，為居住在這所長者輔助護理院舍的院友提供與文化適切的護理。

「興建工程正進行得如火如荼，」財務及客務部主管余永耀說，「我們現正為大樓購置各項設備及釐訂所需員工。這是一項令人興奮的工作，能夠服務更多長者，我們感到非常欣慰。」



6:30 P.M.

Families are an essential part of the care team—with their visits they bring strength and memories, a lifetime of bonds and stories and tremendous comfort. Wing Kei's Family Council collaborates with the administrative and care teams to discuss new initiatives, brainstorm ideas to further enhance care and support fund raising activities.

“We hope that, for families and friends, coming here is like coming to their mother or father’s home for a visit and chat,” says Gina Cai, Health Care Aide Team Leader. “We do everything we can to support the connection between residents and their families. They’re our first call when their loved one isn’t feeling well or just seems out of sorts. Families and friends support their loved one’s sense of wellbeing and connection. They are the foundation of the care team.”



下午6時30分

家庭是關顧團隊的一個重要部分，他們的探訪帶來動力、回憶、一生的連繫和莫大安慰。榮基的家事諮詢委員會與行政及護理隊伍定期研討新建議，務求提供更佳的護理服務及對各項籌款活動作出支援。

「我們希望家人或朋友來到榮基探望父母，就像到他們家裡一樣。」護理服務員隊長蔡桂芝說。「我們會竭盡所能協助院友與家人聯繫。當他們感覺不適或困擾，我們會首先通知他們的至親。家人和朋友可以給院友的身心健康帶來很大的支持，他們是關顧團隊的基石。」

9 P.M.

As the night shift reports in for work, residents are gently sliding into sleep, fulfilled at a day well spent. Safety checks are performed to make sure all systems in the building and equipment are functioning optimally. And caregivers, do their rounds, ensuring residents are safe and comfortable in their beds.

“Every day our goal is to make sure residents have the best possible day they can,” says Cathy Ren, Health Care Aide Team Leader. This means giving them the space and freedom to make as many decisions as they can, lots of chances to interact with each other and with the team and making sure their families and friends feel welcome when they visit.”

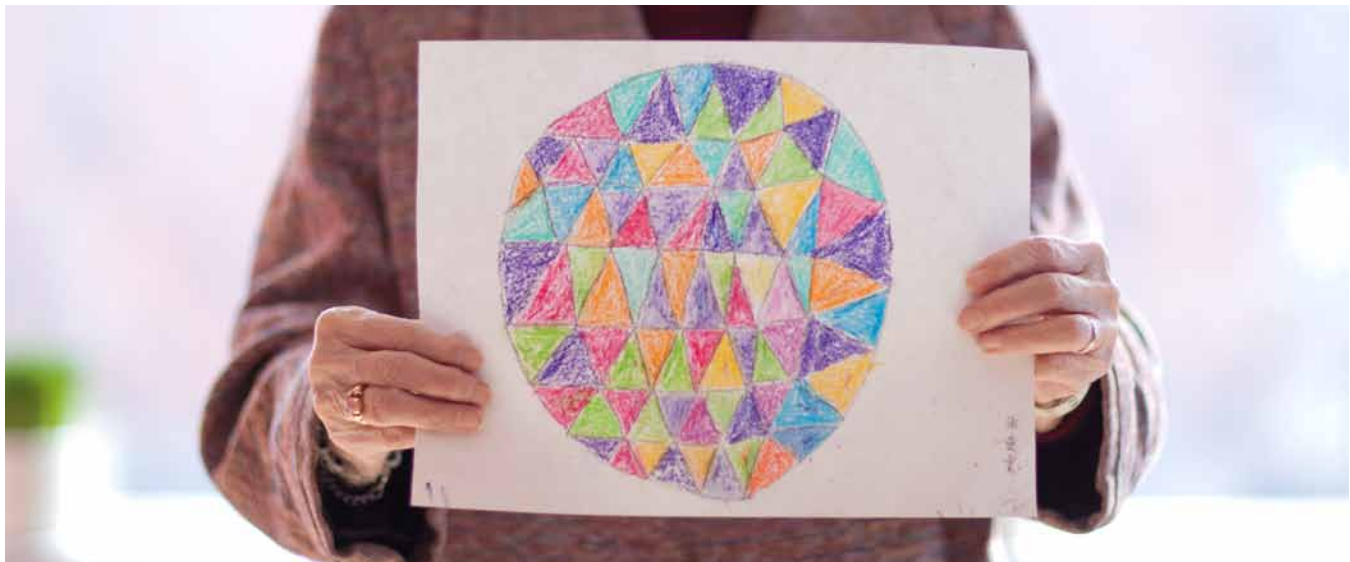




下午9時

當夜班職員陸續上班、院友也度過充實的一天而慢慢進入夢鄉之際，維修部職員便忙碌地對各種器材設施作安全檢測，確保運作暢順；護理服務員亦開始巡查房間，看看院友是否睡得安全舒適。

護理服務員隊長任春曉說：「我們保證每天都是院友過得最好的一天，盡量給他們空間和自由去作出決定，讓他們多與別人溝通，並使探訪他們的家人及朋友感到受歡迎。」



WING KEI FOUNDATION

Thanks to the generous support of donors, the Wing Kei Foundation successfully raised \$250,000 last year in 2012. Funds enhance resident care and support the development of Wing Kei Greenview. Foundation events this year included Report to Community Gala, Annual Walkathon, and An Evening with Stephanie Fast Gala. Over 1,500 people participated in these events. "I have supported the Wing Kei Foundation since Wing Kei opened," says Bill Ho, donor. "I have seen the good work they do in caring for seniors. I am confident when I donate to Wing Kei that the funds will be used wisely and thoughtfully. I always joke that when it's my time to live in a long term care centre, this is where I want to be!"

榮基基金

多謝各界善長仁翁的慷慨支持，榮基基金於二零一二年已成功籌集到\$270,000，用於增加院友護理及興建榮基翠景中心所需。今年基金所舉辦的節目包括社區匯報之夜、榮基百萬行及 Stephanie Fast 之夜，超過 1,500 人參加了這些活動。其中一位善長何先生說：「從榮基開始服務至今，我一直都支持榮基基金。看到榮基照顧長者付出的努力，我相信他們一定會精打細算，好好利用所籌集到的善款。我時常說笑地說，當需要住進護老院的一天來臨時，榮基就是我最想去的地方。」

Independent Auditor's Report 獨立審核師報告

TO THE DIRECTORS OF CHINESE CHRISTIAN WING KEI NURSING HOME ASSOCIATION:

致華人基督教榮基護老會董事

The accompanying summary financial statements, which comprise the summary statements of financial position as at December 31, 2012, December 31, 2011 and January 1, 2011, and the summary statements of operations and changes in fund balances for the years ended December 31, 2012 and December 31, 2011, are derived from the audited financial statements of **Chinese Christian Wing Kei Nursing Home Association** (the "Association") for the years ended December 31, 2012 and December 31, 2011. We expressed an unmodified audit opinion on those financial statements in our report dated March 14, 2013. Those financial statements, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

附上的財務簡報，即二零一二年十二月三十一日、二零一一年十二月三十一日、及二零一一年一月一日的財務狀況簡報與截止該日的年度營運簡報及基金結餘變動簡報，是摘取自華人基督教榮基護老會經審核的二零一二年及二零一一年十二月三十一日的財務報告。我們對該財務報告於二零一三年三月十四日及截至該日止作出未經修改的審核意見。此份財務報告並不包括二零一三年三月十四日之後發生的事項。

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the Association.

此財務簡報不包括加拿大會計準則所要求的所有陳述。閱讀此簡報不可以替代閱讀經審核的財務報告。

Management's responsibility for the financial statements

護老會管理層對於財務報告的責任

Management is responsible for the preparation of a summary of the audited financial statements on the basis described in the note shown on the summary financial statements.

護老會管理層的責任是根據財務簡報中列明的註釋來預備財務簡報。

Auditor's responsibility 獨立審核師的責任

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810 - Engagements to Report on Summary Financial Statements.

我們的責任是按照加拿大註冊會計師審計準則的規定對財務簡報發表審核意見。

Opinion 審核意見

In our opinion, the summary financial statements derived from the audited financial statements of the Association as at and for the years ended December 31, 2012 and December 31, 2011 are a fair summary of those financial statements, on the basis described in the note to the summary financial statements.

我們認為根據護老會經審核的二零一二年及二零一一年十二月三十一日的財務狀況簡報中列明的註釋預備的財務簡報在所有重大方面與經審核的財務報告相符合。



Chartered Accountants
May 1, 2013

Chinese Christain Wing Kei Nursing Home Association

華人基督教榮基護老會

SUMMARY STATEMENT OF FINANCIAL POSITION 財務狀況簡報

As at December 31, 2012, December 31, 2011 and January 1, 2011

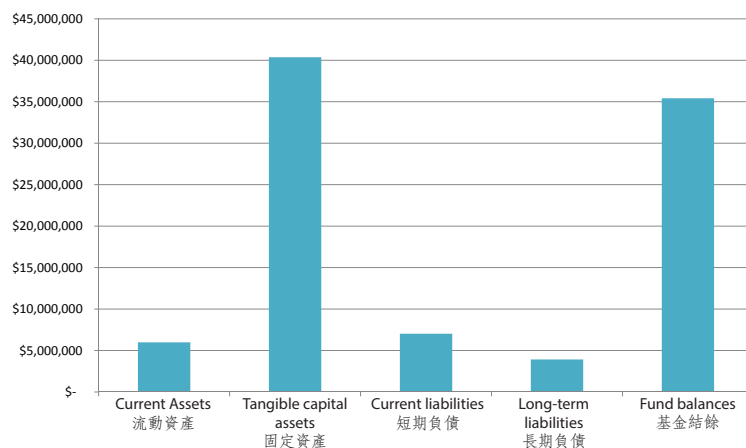
二零一二及二零一一年十二月三十一日及二零一一年一月一日

ASSETS 資產

	DEC, 31 2012	DEC, 31 2011	JAN, 1 2011
· Current assets 流動資產	\$5,983,763	\$6,664,805	\$2,668,908
· Tangible capital assets 固定資產	40,367,982	37,190,901	36,961,927
· Total assets 總資產	\$46,351,745	\$43,855,706	\$39,630,835

LIABILITIES AND FUND BALANCES 負債及基金結餘

· Current liabilities 短期負債	\$7,023,446	\$5,011,777	\$1,543,415
· Long-term liabilities 長期負債	3,916,000	4,083,000	4,242,000
· Fund balances 基金結餘	34,786,299	34,169,929	33,289,420
· Reserve for capital maintenance expenditures 維修開支儲備資金	516,000	371,000	226,000
· Reserve for training expenditures 培訓開支儲備資金	110,000	220,000	330,000
· Total liabilities and fund balances 總負債及基金結餘	\$46,351,745	\$43,855,706	\$39,630,835



Chinese Christain Wing Kei Nursing Home Association

REVENUE 收入

- Government operating grants 政府營運資助
- Resident fees 住客租金
- Donations & fundraising events (net) 募捐及籌款活動 (淨值)
- Other 其他

DEC, 31 2012	DEC, 31 2011
\$12,050,558	\$11,128,038
2,836,765	2,811,888
134,128	118,787
272,183	230,139
15,293,634	14,288,852

EXPENSES 支出

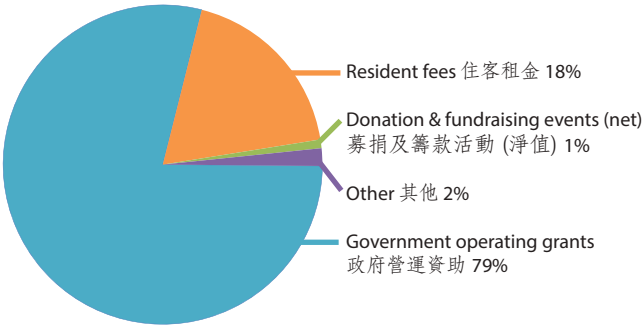
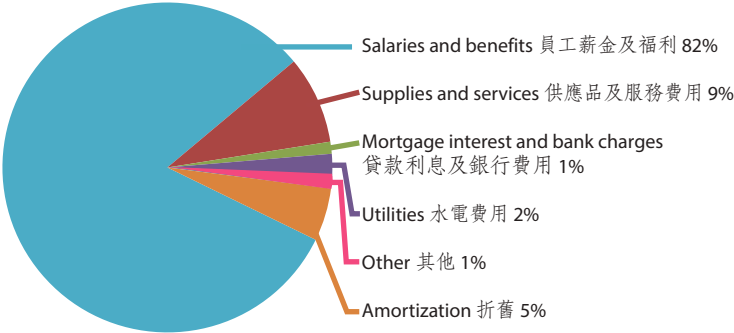
- Salaries and benefits 員工薪金及福利
- Supplies and services 供應品及服務費用
- Mortgage interest and bank charges 貸款利息及銀行費用
- Utilities 水電費用
- Other 其他
- Amortization 折舊

11,959,287	10,402,276
1,259,469	1,234,055
172,231	175,053
297,154	306,752
195,452	501,369
758,671	753,838
14,642,264	13,373,343

EXPENSES 支出

- Excess of revenue over expenses 年度盈餘
- Fund balance, beginning of year 資金結餘, 年初
- Impact on adoption of accounting standards for not-for-profit organizations 採納新會計準則的變更
- Fund balance, end of year 資金結餘, 年末

651,370	915,509
34,760,929	14,433,798
—	19,411,622
\$35,412,299	\$34,760,929



Note 註釋

This summarized financial information is extracted from the annual financial statements audited by Deloitte LLP. A copy of the complete audited financial statements is available by writing to Walter Yu, Director of Finance & Hospitality, Wing Kei Care Centre, 1212 Centre Street NE, Calgary, AB T2E 2R4. This summarized financial information has been prepared in accordance with criteria developed by management. These criteria require management to ensure the summarized financial information 1) correctly reflects the content of the audited financial statements, 2) contains the necessary information and is at an appropriate level of aggregation, so as not to be misleading to the users of this information, and 3) adequately discloses these criteria. During the year ended December 31, 2012, the Association adopted the new Canadian accounting standards for not-for-profit organizations (the "new standards") issued by the Accounting Standards Board of the Canadian Institute of Chartered Accountants (CICA) and set out in Part III of the CICA Handbook. The impact of the new standards has been summarized in the annual financial statements audited by Deloitte LLP.

附上的財務簡報是撮取自華人基督教榮基護老會經德勤有限公司審核的年度財務報告。如欲取得完整的財務報告, 請書面聯絡財務及客務部主管余永耀先生(1212 Centre Street NE, Calgary, AB T2E 2R4)。此財務簡報是根據護老會管理層所定的準則預備。準則要求管理層確保財務簡報 1) 正確反映經審核財務報告的內容, 2) 提供合適及非誤導性的財務信息, 及 3) 適當公開所定的準則。護老會於二零一二年度採納特許會計師公會所定立對於非牟利機構的新會計準則。德勤有限公司已於經審核的財務報告說明新準則所產生的變更。

Board of Directors 董事局



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主席梁永覺先生*



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財政周燕薇女士*



Dr. Leonard Lam*, Secretary
文書林偉良博士*



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*執行委員會成員

Leadership Team

行政管理

Mrs. Kathy Tam
Executive Director

譚宋品潔女士
行政總監

Mrs. Jane Tse
Director, Care

謝成爾靜女士
護理主管

Mr. Walter Yu
Director, Finance & Hospitality

余永耀先生
財務及客務主管



OUR VISION: To preserve and improve the quality of life for Chinese seniors with Christian love.

OUR MISSION: To provide extended care services and facilities to meet the physical, spiritual, social and emotional needs of Chinese seniors in a Christian environment.

OUR VALUES: Fairness, Integrity, Respect, Service, Teamwork

我們的宗旨：本著基督仁愛的精神，竭力保障及改善耆英人士的生活質素。

我們的使命：為華人耆英提供基督化的長期護理服務，以滿足其身心靈的需要。

我們的核心價值：處事公正、誠信正直、彼此尊重、服務社群、團結合作。

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